

Schedule of Licence Conditions

Conditions consistent with the operating schedule	Agreed	Proposed by
<p>General</p> <ol style="list-style-type: none"> 1. Strong management control and effective training of staff 2. Installation and maintenance of comprehensive 4k digital (colour) CCTV system, which will record continuously whilst the premises is open to the public. Recordings will be available for a minimum of 28 days and made available upon request by a police officer or an authorised officer of the licensing authority. 3. Other measures to deter criminal activity will include <ol style="list-style-type: none"> a. hiring a security guard, b. employing more staff during late evening and early hours of morning c. displaying CCTV signs. 4. Appropriate training records for each staff member will be maintained, training to be refreshed at no longer than 12 months intervals. these records will be available for inspection upon request by a police officer or an authorised officer of Manchester City Council. 5. A log book shall be kept on any actual or near miss risk events which may otherwise impact meeting the four licensing objectives. these events will be noted, discussed with staff and appropriate measures will be put into place to mitigate reoccurrence. 6. As a business, we understand it is necessary to operate our business with a purpose of promoting all four licensing objective and mitigate the negative impact the running of the business may have on the Fallowfield/Wilmslow Road Special policy. Please see below for further examples on how we plan to achieve this. <p>The prevention of crime and disorder</p> <p>It is evident from the special policy, that crime rates tend to be higher during late evening and early morning hours, in particular crime recorded with an alcohol marker and antisocial behaviours. In order to minimise the impact of longer operational times on these factors:</p> <ol style="list-style-type: none"> 7. Any person who appears intoxicated shall not be permitted on the premises or will be removed if they are disruptive and loud. 8. Staff will be well trained in asking customers to use the premises in an orderly and respectful manner, to reduce the likelihood of any drunk, disorderly and antisocial behaviour within the retail area or outside the premises. 9. Staff will be trained on what sort of behaviours to expect and suggestions on how to deal with it, whilst staying vigilant at all times. 	N/A	Applicant

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| <p>10. If staff were to encounter aggressive customers, they will be trained to deal with this. For example, staying calm, listening to the customer and trying to understand the situation to find a solution. This will avoid aggregating the situation further and causing harm/discomfort to anyone in close proximity.</p> <p>11. Signs will be put up in the restaurant and outside, warning customers there is active CCTV present to deter unpleasant behaviour.</p> <p>12. As late evening and early morning hours are a common period where individuals will enter the shop drunk or display disorderly behaviours, extra staff will be employed during these hours to help disperse large groups that may be acting inappropriately and minimise disruption caused to the general public. Additionally, we will consider hiring a security guard which will help deter violent behaviour and allow staff to seek immediate help. If the security guard is not available, staff will be encouraged to call the police.</p> <p>13. During late hours the premises will be well lit, again to deter criminal activity and it will mean individuals will be easier to identify through CCTV cameras.</p> | | |
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Public Safety

14. Staff will regularly empty the bins inside the restaurant to prevent foul smell and food tipping onto the shop floor.
15. Clear access to fire exits and ensuring these are not blocked during emergencies.
16. Any person who appears intoxicated shall not be permitted on the premises or if they are loud and disruptive, will be removed from the premises. If any violent behaviour does break out, staff will be trained to intervene and ensure customers are removed from the premises without causing harm/discomfort to others present in the shop.

The prevention of public nuisance

17. In order to combat the issue of littering in Fallowfield, the premises and immediate surrounding area shall be kept clean and free from litter at all times. This can be achieved through hiring more bins and ensuring these are accessible and not full. Staff will ensure the surrounding premises is clean during all operational hours and dispose of any litter left by customers at the end of the night using the correct PPE.

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<p>18. Extra prominent, clear and legible notices will be displayed at the exits, reminding customers to respect the need of residents nearby and to not cause disturbance when leaving premises at night. It is evident that a lot of the commotion caused in Fallowfield is due to drunken customers; as our takeaway does not provide alcohol or will not allow intoxicated individuals into the store, it is therefore correct to assume a lot of these issues will not come from our takeaway directly, but we can help control and minimise the situation.</p> <p>19. Any music played will be at a very low volume for only staff members to hear.</p> <p>20. Any deliveries as part of the operation to business will be carried out in such a manner as to prevent nuisance and disturbance to the nearby public, for example delivering at appropriate times, disposing any packages from the delivery correctly and not holding up traffic.</p> <p>21. Customers will be asked not to stand around loudly talking in the street outside the premises. Staff will be trained in order to be effective at this.</p> <p>22. Any lighting on or outside the premise will be positioned in a way so it does not cause disturbance to nearby residents.</p> <p>23. Movement of bins and rubbish shall be kept minimum after 11pm.</p> <p>The protection of children from harm</p> <p>24. No use of adult entertainment or services, activities, other entertainment or matters ancillary which will give concern in respect to children.</p> <p>25. Any activity deemed to bring harm to children shall we notified to police and relevant authorities.</p> <p>26. General log book shall be kept on the premise to learn from events even if they did not occur, to mitigate any risk to children.</p>		
Conditions proposed by objectors	Agreed	Proposed by
None	N/A	N/A